

# The Role of Government in Supporting Entrepreneurship & SME Development

Mohammed Bin Rashid Establishment For SME Development

**DUBAI SME 2011** 



# **Support for Entrepreneurship ... Why?**

Seed pipeline of future enterprises, create a risk-taking culture, long-term economic development, employment creation...

# Support for SME Development .... Why?

Economic pay-off to support growing SMEs to be global enterprises of tomorrow.

# **National SME Network**















# **DUBAI SME – A government SME Development Agency**



دائــــــــرة التنميـــــــــة الاقتصــــــادية DEPARTMENT OF ECONOMIC DEVELOPMENT











## **Expanding Entrepreneur Development Role to SME Development Role**

#### Facilitate, Enable, Support and Develop

Programs focused on sectors – policy development and advocacy (remove barriers), training & capability development (sector productivity & competitiveness), incubation, access to finance and market access

## **Entrepreneurs**

- Knowledge & Skills
- Funding
- Resources
- Markets

#### **SMEs**

- Strategy & Policy
- Industry/sector focus
- Advocacy
- Management
- Funding
- Markets
- Know-how
- Innovative SMEs (SME 500)

## Focus on Intellectual Property (IP)

Creation, Attraction, Ownership, Protection, Commercial exploitation



## **MBRE's Vision, Mission & Roles**

# Groom Seed Advocate

#### Vision

Dubai as a Global Center for Innovative SMEs

#### Mission

Foster the development of a flourishing entrepreneurial culture and a competitive SMEs sector to support Dubai's economic development goals

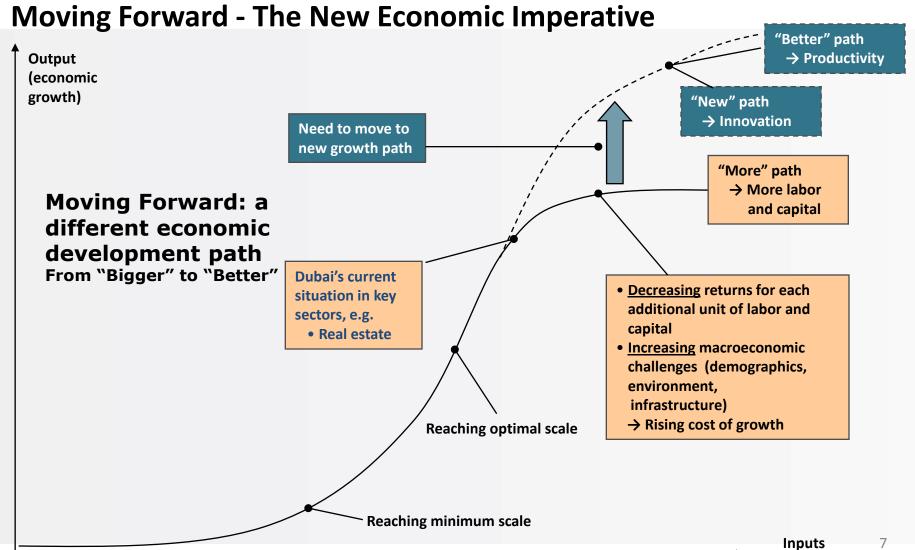
## **Roles**

Entrepreneurship

Development

SMEs Development (Groom Dubai's Top SMEs)

Focus on Policy Advocacy, Intellectual Property, Innovation, Technology & Designoriented businesses





# The Dubai SME Definition

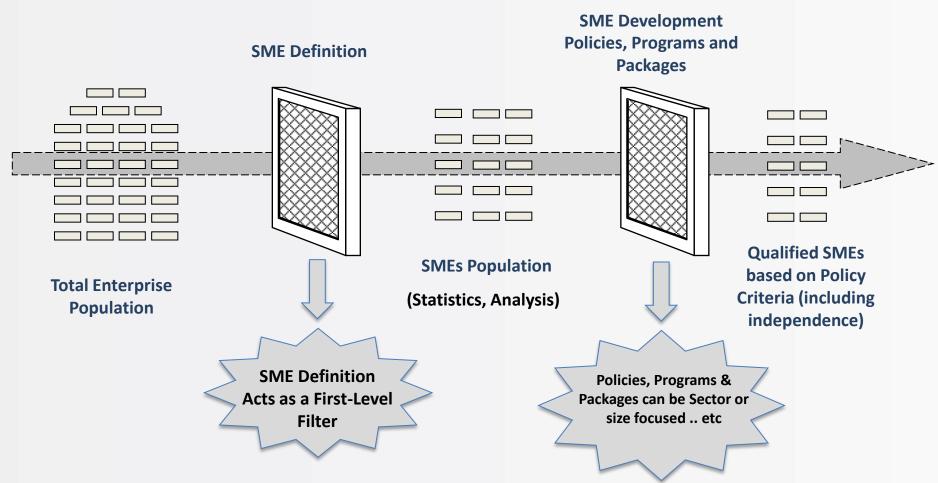
	Trading		Manufacturing		Services	
	Employees	Turnover	Employees	Turnover	Employees	Turnover
Micro	<=9	& < = AED 9 mn	<=20 &	< = AED 10 mn	<= 20 &	< = AED 3 mn
Constill	. 25				1 100 0	
Small	< = 35	& < = AED 50 mn	<= 100 &	< = AED 100 mn	<= 100 &	< = AED 25 mn
Medium	< = 75	& <= AED 250 mn	<= 250 &	< = AED 250 mn	<= 250 <b>&amp;</b>	< = AED 150 mn

## **According to DSC Database:**

- > SMEs count for 95% of the total enterprise population in Dubai
- > SMEs employ around 42% of Dubai's workforce
- > SMEs contribute 40% of Dubai's value add



# **SME Definition as the Basis for SME Development**





# **Phases of Development for Mandate**

#### 2002-2009

- Licenses & Entrepreneur Relations.
- Business Incubation Center
- Fund Program
- Training
- Market opportunities (GPP)
- Awards

2009 - 2010

Current MBRE Activities



- **✓** SME Definition
- **✓** Key SME Statistics
- **✓** SME Dev't Needs
- **✓** Dubai SME 100
- **✓** SME Industry studies
- **BV** Community
- SME Development Council
- Entrepass Scheme
- **✓** Dubai SME 5-Year Plan

**2011 – 2015 (and beyond)** 

**Current MBRE Activities** 



- SME Secondary Market
- IP and Innovation Plan
- Innovative SME financing options, including VC capabilities and Credit Guarantee Scheme
- SME capability development programs
- Account Management System for Dubai SME 100 by Key Industry Sectors

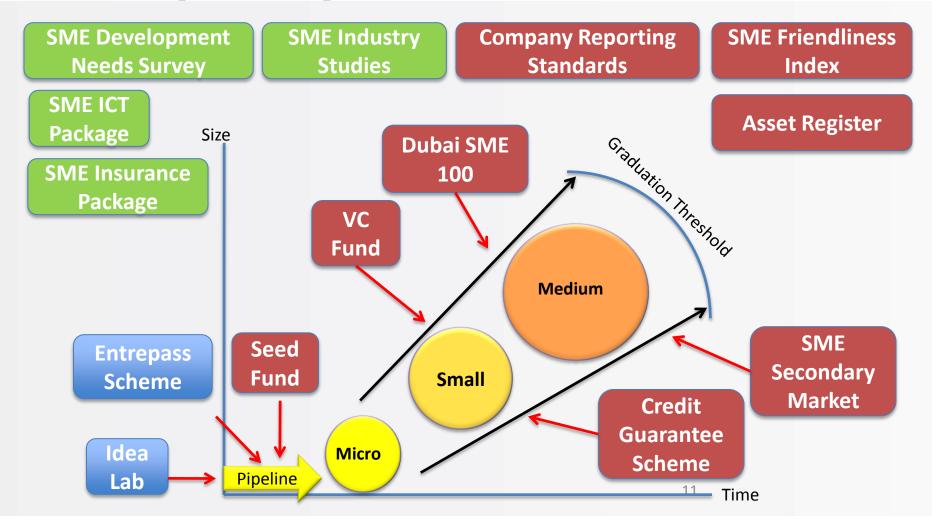
Past & Current Activities

Baseline Setting & Capacity Building

**Self Sustaining Steady State** 



# **Summary of Key Initiatives**



# **Services & Functions**

#### **Capability Development**

- ➤ Material Focused on entrepreneurship
- ➤ Subject Matter Experts
- ➤ Conveniently offered in the evenings
- ➤ Offered for UAE nationals and Expatriates
- ➤ Business plan competition

#### **Funding**

➤ Provides access to capital through banks at preferential terms



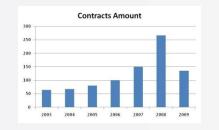
#### **Business Incubation**

- ➤ Idea Lab
- ➤ Pre incubation
- **≻**Incubation



#### **Market Access (GPP)**

- ➤ All sectors
- > Standards and criteria
- ➤ Quality management visits



#### **Entrepreneur Relations**

- > Start up advisory
- ➤ Trade License subsidy
- ► Labor guarantee support
- ➤3 years Membership with DCCI
- ➤ Implement all MoUs with supporting entities

#### **Outreach & Marketing**

**≻** YBL

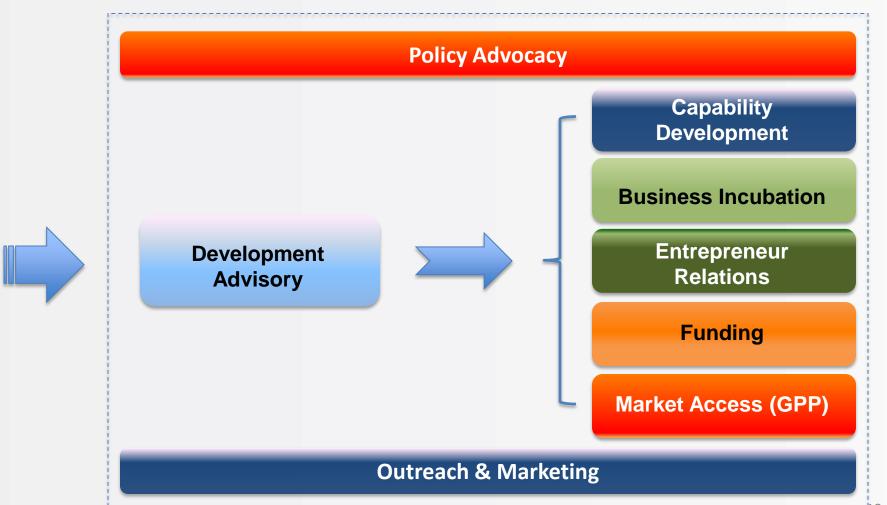


> YEC





## **Services & Functions**





# **Policy Advocacy Role**

Dubai SME plays a crucial role in advocating the government to create an environment conducive to entrepreneurship and SME Development

## **UAE Federal Government:**

- New Companies Law

(Minimum capital requirements were abolished for company establishment)

Lowe

Lower Start up cost

 New Bankruptcy Law (inprogress)



Promote Entrepreneurship and reduce "fear of failure"

 SME Development Law (inprogress) Coordinated support policies, Unified Definition, and Improved statistics



# **Strategy & Policy**

The role of the Strategy & Policy Division is to lead and facilitate the expansion of the establishment's mandate towards a full fledged SME Development Agency.

It has taken the responsibility of the implementation of the following crucial initiatives:

- SME Definition
- SME Policy Needs
- IP and Innovation Plan
- SME Sector studies
- SME Development Council
- Dubai SME 5-Year Plan

- Foreign IP Attraction Program (Entrepass Scheme)
- Academic Business Linkages
- SME capability development programs
- Dubai SME 100



## **Business Incubation**

Pre incubation	Incubation	Graduation	
1 Year or less 1- 3 years			3 <sup>rd</sup> year
Idea to plan	Early stage	Classic incubation	Graduation

**Services Include:** (Idea Lab, Research, Support, Counseling, Training & Development, Business Plan preparation, Network, Marketing, Accounting ...)

**Hot Desk** 



Workstation



**Executive Office** 



<sup>\*</sup> The business incubation centre also provides virtual offices



# **Entrepreneur Relations**

The ER unit of MBRE is one of the imperative components of the Establishment since it provides the following:

- One Stop Shop concept.
- Trade License subsidy based on criteria (for 3 years)
- > Exemption of other government registration fees
- > Free 3 years Membership with DCCI
- Implement all MoUs with government and semi-gov. entities
- Guide the Entrepreneurs for the process of the opening the business
- Reduce the cost and time for the start up (1 Day Process)

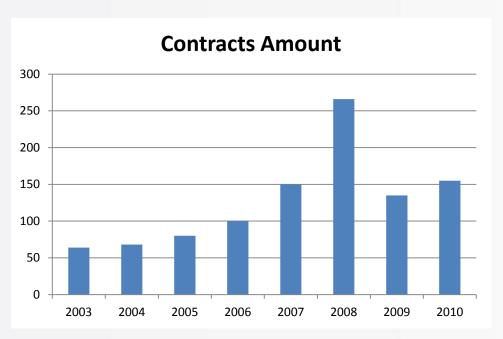


# **Government Procurement Program (GPP)**

Decree by H.H. Sheikh Mohammed Bin Rashid to allocate **5%** of all government and semi-gov. departments' procurement budget to businesses registered with the Establishment

In the past 8 years, GPP managed to facilitate the following amount of contracts:

Year	Contracts Amount
2003	64,000,000.00
2004	68,000,000.00
2005	80,000,000.00
2006	100,000,000.00
2007	150,000,000.00
2008	266,000,000.00
2009	135,000,000.00
2010	155,000,000.00
Total	1,018,000,000.00





# **Funding**

## Financing mechanisms:

- Credit Guarantee Scheme (since 2003)
- ➤ Seed Capital (2010)
- ➤ Venture Capital (2011)

## **Strategic Initiatives:**

- > SME Friendliness Index
- (For Financial Institutions) (2011)
- SME Financial Reporting Requirements (2011)
- ➤ SME Development Bank (Study)
- SME credit rating bureau (Study)
- Asset Register (Study)
- > SME secondary listing (Alternative Investment Market) (2012)

- Loans up to AED 3 million.
- ➤Low Interest Rate
- ➤ Maximum 3 years grace period
- ▶ 5 years settlement period
- Minimum financial contribution by the applicant is 20 % of the project total cost.



# **Composite Business Score**

## Entrepreneur

**Behavioral Traits, Technical Expertise** 

Knowledge, Understanding of the business

Professional experience, Reputation & Credit History

## **Industry**

Industry Characteristics, Barriers to Entry & Competitive Positioning, Macro-economic factors

## **Project**

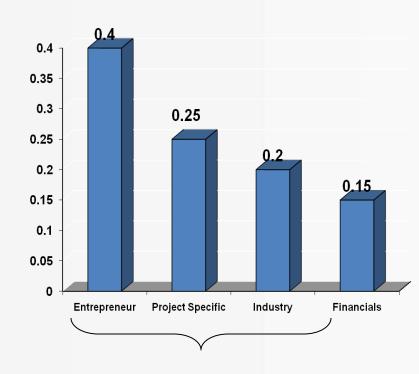
**Business Model, Marketing Capabilities** 

**Organizational & Operational Capabilities** 

**Project Exit barriers, Country Risk** 

#### **Financials**

Financial performance & viability, Project efficiency & returns, Business Sensitivity Analysis



Composite Score of Business Success & Viability



# **Capability Development**

- -Short practical courses (Cash-flow Management, How to bid and Prepare tender documents, Export Preparation)
- -Market and Export With Export Development Corporation (EDC) to inform of new markets & regulatory issues of imports and New Exporters' Programme)
- -Intellectual Property Management Training for SMEs
- Corporate Governance for SMEs (in the pipeline)

# Marketing & Outreach

#### Mohammed Bin Rashid Awards for Young Business Leaders

An event organized to award exceptional entrepreneurs. It is aimed at creating a competitive environment amongst the young entrepreneurs of the UAE and the Arab countries.

www.smeawards.ae

#### **Young Entrepreneur Competition (YEC)**

A 3-5 day activity where students from different private and public high schools set up their stands and sell their products in a competitive environment located in Dubai.

#### **Franchise Middle East Exhibition**

An exhibition that will feature international and local franchise opportunities









# **Achievements (2002 – 2010)**

- Around 11,000 entrepreneurs assisted through Development Advisory Services
- More than 1100 SMEs facilitated to obtain licensing and registration services
- AED 1 billion worth of Government Contracts facilitated through GPP.
- •300 Start-Ups Incubated
- •61 Projects funded through network of 8 Banks
- •51 Service Providers co-opted into our Service Providers Network
- •4,000 students with 1200 projects organized over 6 cycles of "Young Entrepreneur Competition"
- •66 Arab entrepreneurs awarded the YBL Award in the last 5 years



## **Success Stories**

Mohammed Saeed Harib Lammtara Pictures Freej – 3D animation







Dr. Lamees Al Shamsi Shiffa Cosmetics Manufacture





Fathiya Ahmed Osman Heritage for Henna (Retailer, Franchiser, Exporter)



